To whom it may concern:

The matter CCI2019-120 relating to the conduct of Deputy Rhys Ackart involved an allegation of unsatisfactory work performance as it relates to the performance of duties at the El Paso County Jail, specifically those duties related to reporting incarcerated citizen's activities and investigating criminal activity in the jail. The matter was investigated and determined to be within El Paso County Sheriff's Office Policy. The matter was closed and no further action was taken.

Thank you,

Lieutenant Christopher Klug
El Paso County Sheriff's Office
Internal Affairs

CORA - A. Fraelli
10-26-26

Office of the Sheriff
27 East Vermijo Ave. • Colorado Springs, CO 80903
719-520-7100

Wildland Fire Management
3755 Mark Dabling Blvd. • Colorado Springs, CO 80907

El Paso County Jail
2739 E. Las Vegas St. • Colorado Springs, CO 80906
719-390-2000

www.epcsheriffsoffice.com

To whom it may concern:

The matter CCI2025-024 relating to the conduct of Deputy Rhys Ackart involved an allegation of unsatisfactory work performance during a criminal investigation. The matter was investigated and determined to be outside of El Paso County Sheriff's Office Policy. The matter was closed and the deficiency addressed within EPSO policy.

Thank you,

Lieutenant Christopher Klug
El Paso County Sheriff's Office
Internal Affairs

CORA - A. Fraelli
10-26-26

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El Paso County Sheriff's Office

Complaint Receipt Form

In person: ☒	Telephone: ☐	Other: ☐	Date: 02/14/2024	Complaint #: 25-024
Complainant / RP's Name: [redacted]			Sex: [redacted] Race: [redacted]	DOB: [redacted] Age: [redacted]
Address: [redacted]			Telephone: [redacted]	
Email Address: [redacted]			Date/Time of Incident: 11/15/2024	
Involved Employee(s): Deputy Ackerman				
Employee Taking Complaint:				

Details of Allegation(s) or Statement of Complainant or RP:

On 11/15/2024 through 11/18/2024 my son [redacted] opened my mail at [redacted] and activated my Armed Forces Bank Visa Credit Card without my authorization. He and my Ex, Spouse, [redacted] then made $660.90 worth of fraudulent Charges. I filed a criminal complaint, and Deputy Ackerman was placed in charge of the investigation, but he has completely ignored bringing charges against and arresting the perpetrators.

Case #[redacted]

CORA - A. Fracil 10-26-26

RECEIVED FEB 14 2025 By

I hereby state that the information provided by me in this complaint is true and correct. I understand that if an investigation reveals that I have knowingly provided false or misleading information, I may be subject to criminal charges under 18-8-111 punishable by up to 120 days in the El Paso County Jail and/or a $750 fine.

Signature of Complainant: [redacted] *Date:* 2/14/24

* For Internal Use Only *

Status of Information:

☐ The information provided does not constitute a violation of Office Policy. No further investigation needed.

☐ This complaint will be examined and/or investigated by the employee's chain of command.

☐ A formal Internal Affairs investigation will be initiated based on the information received.

Employee was notified by:	Notification Date:

To whom it may concern:

The matter PREINQ2025-005 relating to the conduct of Deputy Rhys Ackart involved an allegation of excessive use of force during a law enforcement encounter. The matter was investigated and determined to be within El Paso County Sheriff's Office Policy. The matter was closed and no further action was taken.

Thank you,

Lieutenant Christopher Klug
El Paso County Sheriff's Office
Internal Affairs

CORA - A. Fraelin
10-26-26

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719-390-2000

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El Paso County Sheriff's Office

Complaint Receipt Form

In person: ☐	**Telephone:** ■	**Other:** ☐	**Date:** 1/8/24	**Complaint #:** Preinq2025-005
Complainant / RP's Name: [redacted]		**Sex:** [redacted]	**Race:** [redacted]	**DOB:** [redacted] **Age:** [redacted]
Address: [redacted]			**Telephone:** [redacted]	
Email Address:			**Date/Time of Incident:** 01/07/25- 1843 hours	
Involved Employee(s): [redacted]	Deputy Rhys Ackar			
Employee Taking Complaint: [redacted]				

Details of Allegation(s) or Statement of Complainant or RP:

[redacted] DOB [redacted] contacted dispatch on 01/07/2025 at approximately 1945 hours to report a complaint of alleged "police brutality."

I was aware that deputies had been at [redacted]'s residence, located at [redacted] earlier that evening at approximately 1830 hours, responding to a disturbance.

I contacted [redacted] who alleged the following:

While in his bedroom and arguing to the deputies about why they were at his house and how they were handling the situation, he alleges deputies picked him up and slammed him onto his bed for no reason, only claiming that he was resisting. He claims they placed handcuffs on him, and, after he was restrained, one of the deputies punched him in the ribs three times. [redacted] stated that he did not see which deputy punched him.

Additionally, he reported that while being escorted outside to a patrol car, he was slammed onto the ground as well. He stated these actions exacerbated an existing shoulder injury, for which he had previously undergone surgery.

I asked [redacted] if he informed the deputies about his injuries. He stated that he had. I asked if the deputies called or offered to call medical personnel to evaluate him. He stated that they did not.

I asked [redacted] if he wished to file a formal complaint regarding the incident and his allegations. He confirmed that he did.

CORA - A. Fraelli 10-26-25

I hereby state that the information provided by me in this complaint is true and correct. I understand that if an investigation reveals that I have knowingly provided false or misleading information, I may be subject to criminal charges under 18-8-111 punishable by up to 120 days in the El Paso County Jail and/or a $750 fine.

Signature of Complainant: By phone ***Date:*** 1/7/25

*** For Internal Use Only ****

Status of Information:

☐ The information provided does not constitute a violation of Office Policy. No further investigation needed.

☐ This complaint will be examined and/or investigated by the employee's chain of command.

☐ A formal Internal Affairs investigation will be initiated based on the information received.

Employee was notified by:	Notification Date: