

Involved citizen:

Role: Complainant - Preliminary Inquiry

Employees involved:

Police Officer Jeffrey Charles Johnson-Dean [6806]

Employee current info:

Bureau: Patrol
Division: PD-Stetson Hills 4th Division
Unit/Section: Patrol

Snapshot - employee information at time of incident:

IBM: 6806
Role: Involved Officer
Body worn camera: Yes
Bureau: Patrol
Division: PD-Stetson Hills 4th Division
Unit/Section: Patrol
Shift: SF3
Rank/title: Police Officer
Age: 38 Years of employment: 6 Years with unit: 0
Off duty: No Off duty employed: No

Allegations:

Treatment of the Public G.O. 120
Oct 08, 2025 - Closed after Preliminary Inquiry - No Policy Violation

Summary:

On 9/11/2025 at approximately 0530hrs, Lt. Jeltres advised me, Lt. C. Graves, that a citizen by the name of [REDACTED] had called the substation and was upset about a call for service. He provided me with call [REDACTED] and said that she had hung up on the CSR at the front desk but may call back.

[REDACTED], called the front desk later that morning and spoke with the CSR requesting a call from a female supervisor. I contacted [REDACTED] by phone at approximately 1110hrs on 9/11/25 and recorded the conversation using my CSPD iPhone. She reported that she had called CSPD dispatch around noon the previous day and when she hadn't been contacted at 1:30am, she called back and was told that officers were not available. She was told that as soon as one was available, they would contact her.

Officer Johnson-Dean was assigned the call and had a 5min 30sec phone conversation with her as she reported a Violation of a Permanent Protection order by her ex-husband who lived in Arizona. [REDACTED] said that during that call, Officer Johnson-Dean made it clear (without saying it directly) that he did not want to help her and complained about paperwork that he would have to complete. She described his complaining as obvious to her as she has kids and could tell that he just didn't want to help her. She said that she hung up on him and refused his call back and intended to reach out to a supervisor. Officer Johnson-Dean reported to the victim that the suspect had 5 outstanding warrants for VPO and that this one would be the 6th.

Upon review, Officer Johnson-Dean did record the call on his BWC and completed an initial report (missing a VM and other evidence that he was not able to get due to [REDACTED] hanging up on him). It appeared that there was no probable cause present without the evidence - specifically the voicemail the suspect left on her phone the previous day. [REDACTED] said that she received a text from [REDACTED] but that when she responded it was later in the morning and he had gone home.

There is no information that Officer Johnson-Dean or [REDACTED] requested follow-up assistance from the oncoming shift or via email or coordination for providing VRA. I worked with dispatch to re-queue the call for a supplement and a day-shift officer and supervisor

responded to [REDACTED] address and completed the investigation. The supplementing officer completed an e-warrant for the VPO and provided VRA.

I would note that on my review of the case report, Officer Johnson-Dean had the wrong victim name entered... [REDACTED], 12/17/1993. The victim is actually [REDACTED], 11/24/1973. Officer Johnson-Dean was on days off the night of 9/11/25 and so this has yet to be corrected on his case report. The victim was verified on the e-warrant.

The audio recording and a transcript of the phone call with [REDACTED] is attached to this case.

On 9/12/25, I, Lt. A. Van't Land/3526, conducted the intake of this complaint and classified the relevant BWC.

Investigative tasks:

Due dt	Done dt	Type
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Sep 17, 2025	Sep 15, 2025	Send complaint intake letter
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Assigned To: Police Officer Bethany Kerfoot

intake letter to [REDACTED]

Oct 13, 2025	Oct 08, 2025	Send Complaint Closure Letter
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Assigned To: Police Officer Bethany Kerfoot

closure: by mail and email both per complainant's request. Email: [REDACTED]

When/where:

Date/time occurred: Sep 11, 2025 04:23

Incident location: [REDACTED] Precinct: Stetson
County: 5-4