

Devin Gonzales



Summary of Qualifications

- Strong customer service skills in retail setting
- Fast learner and worker
- Ability to handle multiple tasks in a certain time limit
- Strong attention to important details and enjoys working with others
- Excellent communication skills and pronunciation of words
- Very proactive and always finds something to do

Education and Training

- **SOAR Academy High School, Sheridan, CO**
High School Diploma May 2015

Skills Summary

- Microsoft Windows, Mac
- PowerPoint, Word, Google Docs
- Communications and understands partial or broken English
- Learns new computer software applications quickly
- Can type 35 words per minute
- Proficient use of two way radios and radio etiquette

Awards and Nominations

- 2017 Badass of the Year Award - Harm Reduction Action Center, received award for use of Narcan on a citizen that was experiencing an overdose of drugs, saving his life

Employment Experience

Denver Public Schools - Denver, CO

November 2019 - Present

Patrol Officer

- Patrols school district properties in a marked patrol vehicle.
- Responds to various calls for service on and occasionally off school property both in a routine response, and emergent response with red/blue lights and siren. Calls for service can include but are not limited to a child in crisis, suicide threat, property damage, burglary, theft, sex crimes, weapon violations, and shootings/stabbings.

- Provide stationary security detail as assigned.
- Challenge trespassers, loiters, and errant vehicle operators who create a safety risk on school property.
- Apprehend and detain persons suspected of criminal activity on school property within local, state, and federal regulations.
- Attend annual and bi-annual trainings to include EVOC, firearms, and PPCT.
- Prepares written reports, field interviews, and adds notes in CAD system as needed.
- Assists other public safety agencies as needed to include Denver Police, Fire, and Paramedics.
- Renders CPR/First Aid when necessary.
- Operates a two way police radio system, both a mobile radio and an in car radio.

Denver Public Library - Denver, CO

December 2016 - November 2019

Security Officer

- Responds to various calls for service on library property
- Assists customers with resources within the City and County of Denver
- Contacts individuals who act out of hand, deescalate hostile situations, bans individuals from all DPL Properties
- Works cooperatively with emergency first responders when needed (DPD, DFD, Denver Paramedics)
- Write detailed incident reports
- Patrols DPL Property to deter any user policy violations
- Uses two way radios (main desk radio and mobile handheld radio)
- Performs CPR/First Aid when necessary
- Administers Narcan in opioid overdose situations

Corner Store - Englewood, CO

August 2016 - November 2016

Customer Service Representative

- Assists customers with their shopping and checking out
- Maintains clean store, keep food and drinks fresh
- Stocks new shipments of merchandise

Colorado Mills Mall - Lakewood, CO

July 2015 - May 2016

Security Officer

- Responds to all variety of calls on Mills and Denver West properties
- Assisted patrons when criminal activity occurred, or when they needed help locating a store or friend

- Worked cooperatively with Lakewood Police when on criminal calls (theft, assault etc.)
- Trespassed any subject who broke the Mall's code of conduct or was a subject to a crime
- Wrote very detailed report after every call
- Testified in court as a witness
- Watch over the property via car, foot, segway, CCTV cameras
- Uses two way radios (main desk radio and mobile handheld radio)

7-Eleven - Sheridan, CO

December 2014 - July 2015

Sales Associate

- Assisted customers with their product selection and payment: became a key resource on questions about new hires.
- Always maintained a clean store and kept food/drinks fresh

Redaction Log

Total Number of Redactions in Document: 1

Redaction Reasons by Page

Page	Reason	Description	Occurrences
1			1

Redaction Log

Redaction Reasons by Exemption

Reason	Description	Pages (Count)
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