

BRIAN TATE



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[REDACTED]

OBJECTIVE

Former Law Enforcement Officer seeking a position as an Officer with the Golden Police Department.

WORK CHRONOLOGY

Robinhood • Denver, CO

FRAUD SUPPORT SPECIALIST

JUNE 2020–PRESENT

- Assigned CX Security cases because of my background and to familiarize myself with Fraud and Fraud processes.
- Provide due diligence review to ensure protection of our client's personal and account information to prevent fraudulent activity.
- Achieves high performing quality results by reviewing the client request, doing appropriate research, and responding in a professional manner that creates client promoters and builds trust.
- Took the initiative and volunteered to become the Fraud, Security, and Margin Subject Matter Expert for the team. Research complex security and margin questions, check in with resources, and relay information to the team.

TIAA • Denver, CO

ENHANCED ADMINISTRATIVE SERVICES

SEPT 2018–JUNE 2020

- Keeps communication open and frequent with internal business partners in regards to necessary change and improving processes.
- Applies extensive knowledge of products while speaking with clients.
- Follows and reports to principal, any important changes in company products and client relations.

Front Range Financial • Centennial, CO

INDEPENDENT FINANCIAL CONSULTANT

AUG 2017–SEPT 2018

- Was solely responsible for all day-to-day interaction with brokers, vendors, and clients (direct/indirect communication and data processing).
- Effective communication through phone calls, emails, and data entry. Managed CRM for the entire business.

United Parcel Service • Englewood, CO

DRIVER

SEP 2013–APR 2017

- Trained new employees on proper safety procedures, routes, and timing.
- Responsible for hundreds of deliveries and pickups with strict time constraints everyday.

City of Montgomery • Montgomery, AL

POLICE OFFICER

JUL 2009–APR 2013

- Strong organizational skills while creating, handling, and correcting hundreds of Federal, State, and Municipal legal documents in limited time daily.
- Wrote hundreds of affidavits to document rationale for arrest and subsequent prosecution.
- Trained new officers regarding field operations, paperwork, and public interaction for two years.
- Worked directly with other depts daily.
- Testified in City and State court frequently.
- Earned merit raises and multiple certifications.

FUNCTIONAL STRENGTHS

PROFESSIONAL EXPERIENCE, ADMINISTRATIVE FUNCTIONS AND COMMUNITY SERVICE

BRIAN TATE



- Proficient with Jira, Salesforce, Google Docs, and Microsoft Word Suite.
- Volunteers for events focused on teaching financial literacy and blood drives.

EDUCATION & LICENSING

BACHELOR OF ARTS IN HISTORY, 2008
Southeastern College • Wake Forest, NC

Series 6
Series 63
State Life License